

FAN GUIDE ACF FIORENTINA

Dear Guests

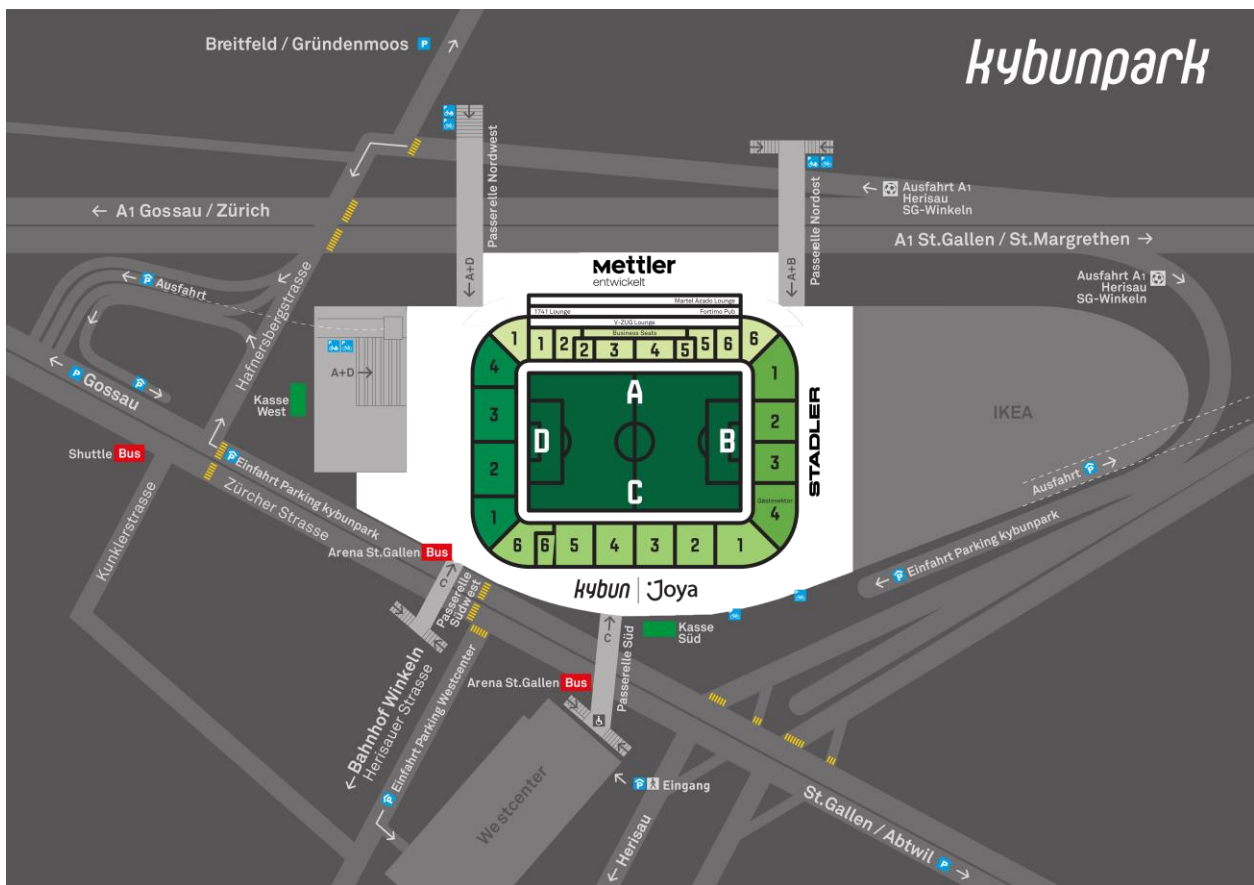
A warm welcome to St.Gallen. In order to make your stay in St.Gallen as pleasant as possible, we will provide you with the most important information below.

The guest sector

The guest sector B4 is located at the south-east corner of the stadium and has a capacity of 1,000 people. Admission to the guest sector starts 90 minutes before kick-off. We recommend all guests to be at the entrance between 90 to 60 minutes before kick-off.

For better orientation, you will find a link to the 3D stadium map below as well as a map of the stadium and its surroundings.

3D Stadium map: fcsg.ch/stadionplan



Tickets

Tickets for the away section are sold directly by the visiting club. No tickets will be sold on match day, and the ticket counters will remain closed. Individuals without a valid ticket will not be granted access to the stadium premises.

Forbidden items

Below you will find an overview of prohibited items in the stadium. There are a limited number of lockers in front of the guest sector where oversized items of luggage can be deposited.



How to get to the stadium

In collaboration with the host city, a designated parking area for away fans will be made available on match day, starting from 10:00 AM. We kindly ask all away fans traveling by car, minibus, or coach to use this parking area.

Address for GPS navigation: Piccardstrasse 20, 9015 St. Gallen, Switzerland

The parking lot is within walking distance (10 minutes) of the stadium. Additionally, the "Altenwegen" bus stop is located near the parking area, with direct connections to the city of St.Gallen (Lines 3 and 4).

All away fans who go directly from the parking area to the stadium, and not from the meeting point in the city via shuttle transport, are requested to follow the designated route to the stadium. Police and stewards will be on-site to assist with directions.

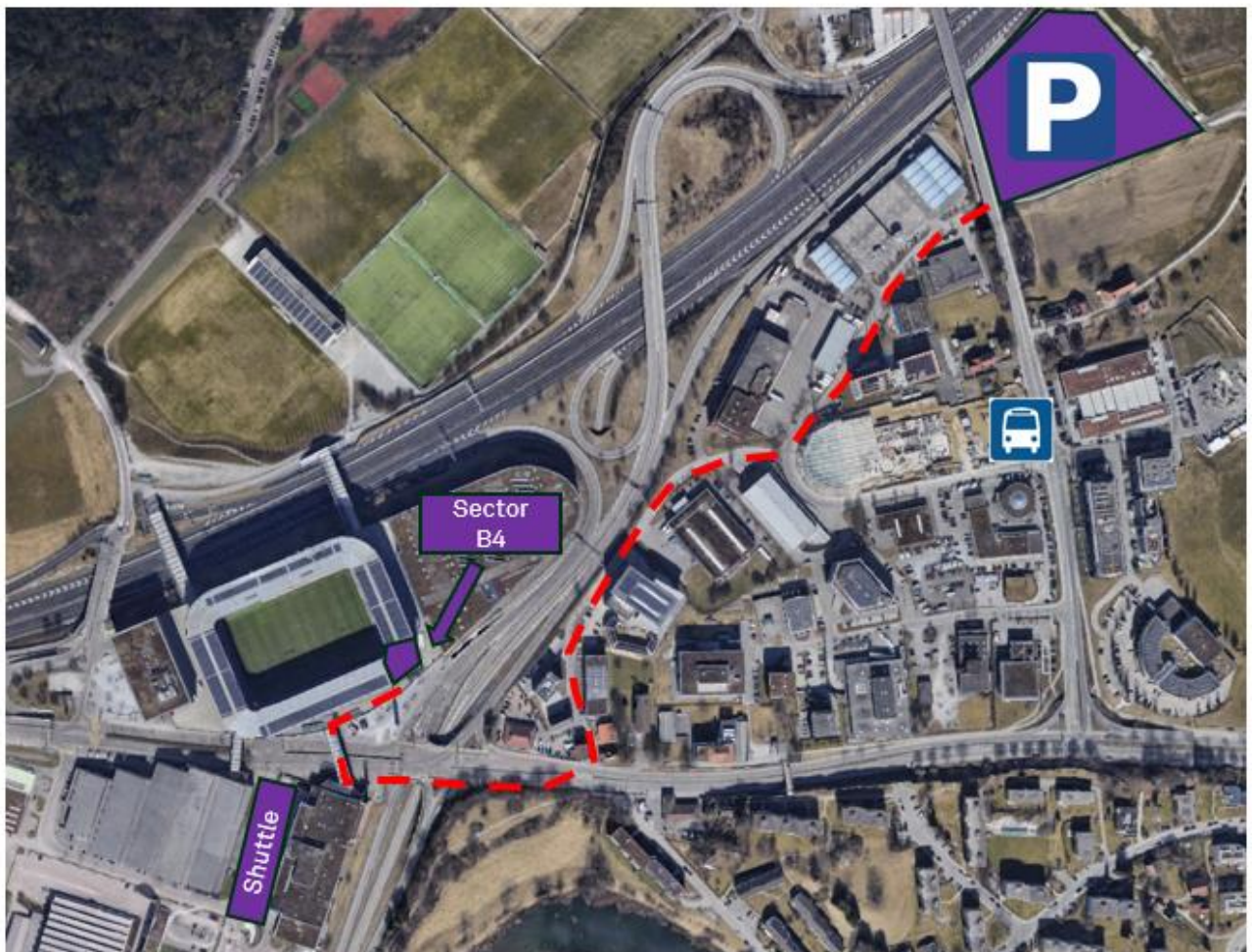
Meeting Point and Shuttle Service

All away fans who are already in St.Gallen on match day are advised to gather at the "Marktplatz" area. There are several bars and restaurants in the immediate vicinity. For transportation to the stadium, we will provide a shuttle service, each with a capacity of approximately 350 people. The departure times are planned as follows:

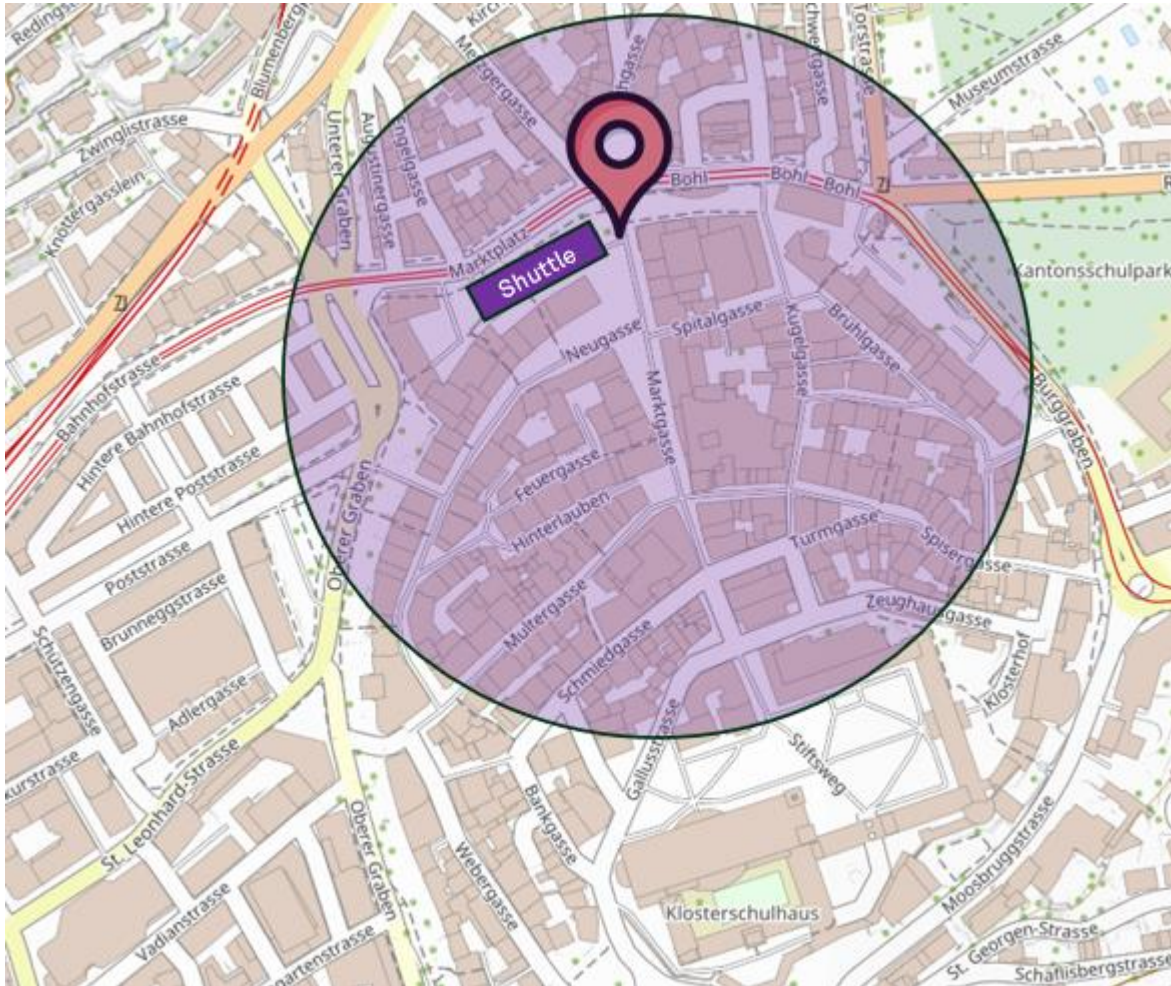
- 16:30: Departure of the first shuttle
- 17:00: Departure of the second shuttle

The journey to the stadium will take approximately 15 minutes. This shuttle service will also be available after the match for all away fans who wish to return to the city center. For easier orientation, we have included a stadium map and a city center map below.

Guest Parking and stadium



City Center and shuttle



Address for shuttle and meeting point: Marktplatz, 9000 St. Gallen, Switzerland

Important Information

Choreographies:

Please register choreographies before the match with the security officer of the home club so that the necessary clarifications can be made. We also ask that the choreographic material is brought to the guest sector for inspection before the fans are admitted. This will ensure a speedy entry. A maximum of 10 fans, who must be in possession of a valid ticket, may enter the control area with the choreo material.

Pyrotechnics:

We would like to take this opportunity to point out that the setting off of pyrotechnics and fireworks of any kind is strictly prohibited in St.Gallen and may result in penalties.

Catering:

The guest sector is equipped with a catering stand with six tills and beer is served at normal strength. Cash and cashless payment options are available.

Fan retention:

For safety reasons and to promote fan segregation, guest fans must remain in the guest sector for approx. 30 minutes after the end of the match. During this time, the catering and toilets are of course still accessible.